

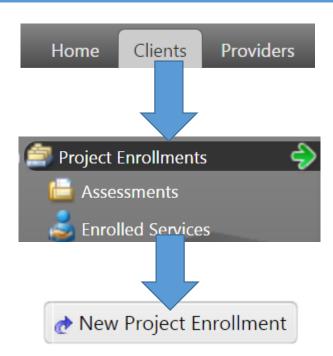
PA HMIS – PATH Project Enrollment This quick reference guide outlines the components of the ClientTrack HMIS solution related to PATH project enrollment efforts.

# **PATH Project Workflow**

PATH Projects within ClientTrack are used to record a client's contact participation. When the client qualifies for the program, it then tracks the services offered by the organization. A basic project includes both standard enrollment and exit functionality. It marks the time a client spends in active participation within the agency.

The PATH project workflow guides the user through the process of adding/changing household information, performing various assessments and enrolls the client into applicable projects.

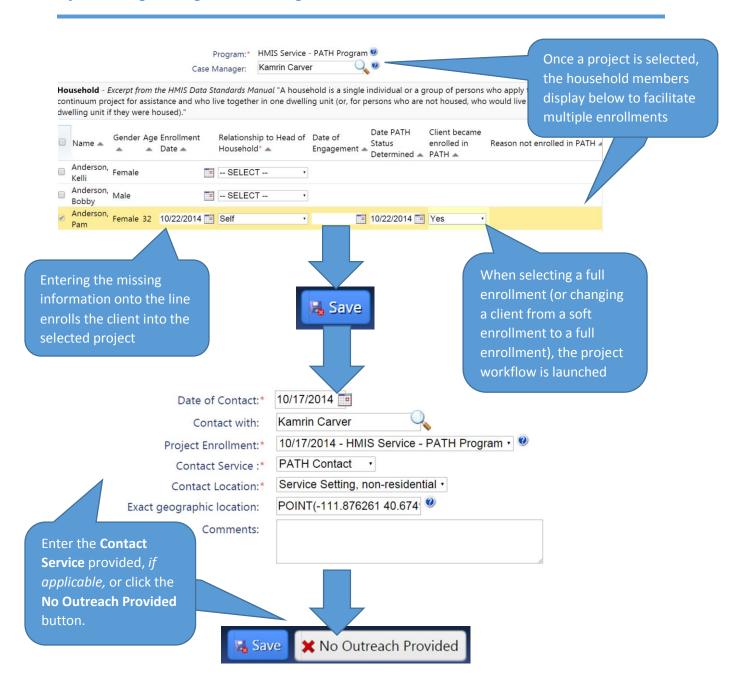
**Helpful Tip:** Each client being enrolled into a PATH project must have a data sharing policy enacted. A signed **Client Consent / Release of Information Form** is required prior to sharing any data globally throughout the system. Until project enrollment is complete, no data sharing policy is necessary.



# **Project Enrollment**

When enrolling a client into a PATH project, the system prompts the user to collect the data related to their PATH eligibility. If a client is not fully enrolled into the PATH project, the enrollment is categorized as a soft enrollment. Soft enrollments limit the client to associated Outreach Contacts.

**Helpful Tip:** PATH users are to use soft enrollments <u>only</u> while engaged in the client information gathering or contact stages.



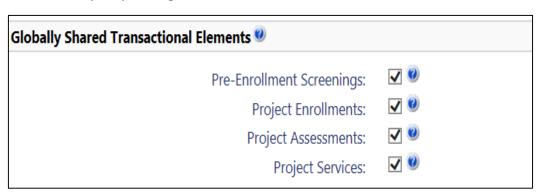
Helpful Tip: The "Client become enrolled in PATH' enrollment element express whether it is a soft (no answer) or full (yes answer) enrollment type. A soft enrollment can be turned into a full enrollment at any time by using the "Complete PATH Enrollment function.



# **Transactional Sharing**

Each transaction (i.e. enrollment, assessment, service, check-in records) and its sharing are based off of the client's data sharing policy and are shared throughout the system on the Client Dashboard and through individual transactional review screens based on this setting.

Each type of transaction recorded or edited in the system related to one of the four following transaction sharing setting recorded in the client's Data Sharing Policy. Transactions that are shared can be viewed by users outside of your organization, non-shared transactions will remain viewable only be your organization.



<u>Pre-Enrollment Screenings</u>: will relate to any individual assessment that is collected prior to a project enrollment for eligibility determination and service needs and is currently no used

<u>Project Enrollments</u>: related to the sharing of the full project enrollment record and exit enrollment information

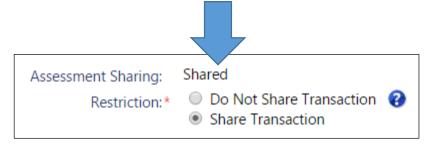
<u>Project Assessments</u>: relate to the individual assessments collected during a project enrollment such as Health, Income, Benefits, Employment, etc.

<u>Project Services</u>: relate to the individual services provided to the client such as Case Management or Rental Assistance and also cover housing/shelter check-ins

Helpful Tip: When a Project Enrollment record is set to "Not Shared", all assessments and services collected under that enrollment will remain hidden to outside organizations

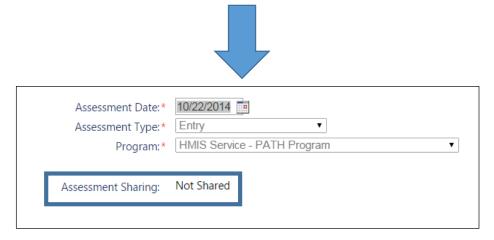
#### **Shared Transactions**

When the transactional sharing option is selected or checked, the user has the option to set the Sharing restriction setting for the transaction, which defaults to "Share Transaction".



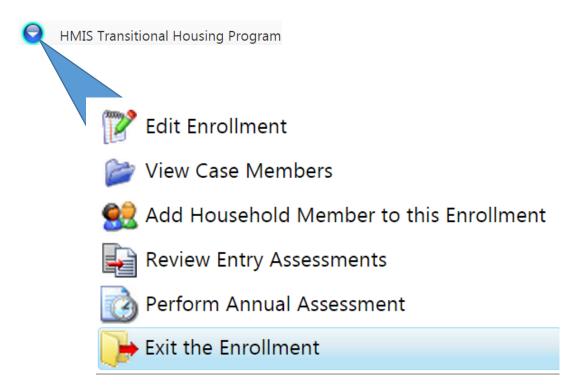
#### **Not Shared Transactions**

When transactional sharing option is not selected or not checked, the Sharing restriction setting for the transaction defaults to "**Do Not Share Transaction**" and will be hidden on the screen.



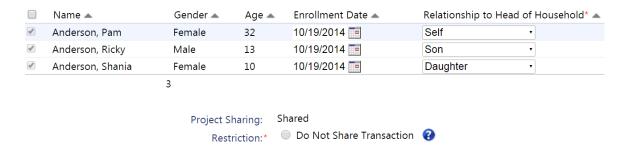
# **Project Functions**

After a client's project enrollment is complete, the user then has the option of viewing, editing, or adding to any of the existing assessments from the client dashboard. Household members can also be added, and the enrollment can be exited from the blue action arrow drop-down menu.



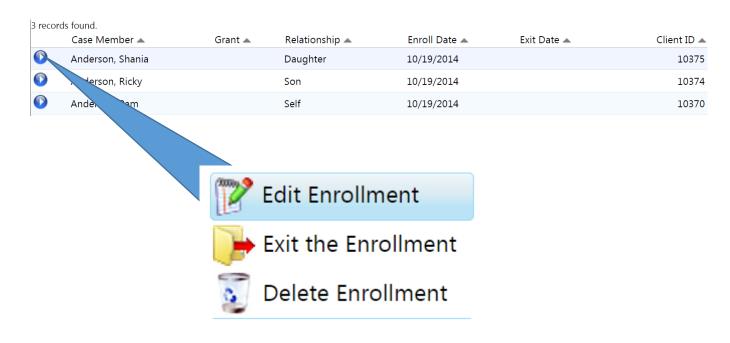
#### **Edit Enrollment**

Editing an enrollment consists of modifying the household information



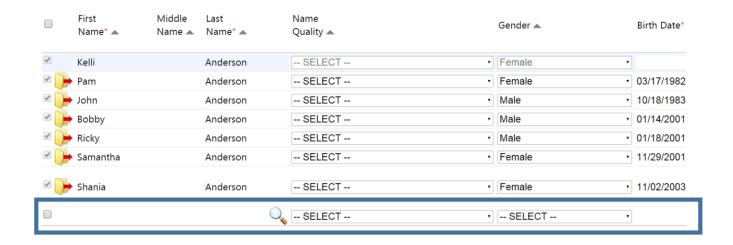
#### **View Case Members**

The **Enrollment Case Members** screen allows the user to view a household and to modify the information of its individual members by selecting from the blue action arrow drop-down options. Household members can be edited, exited from the enrollment or deleted from the enrollment.



#### Add Household Member to this Enrollment

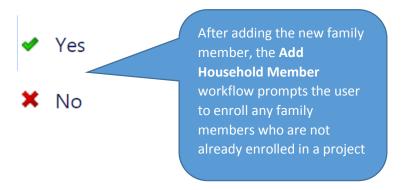
When adding household members, it is important to first verify that the client is not already listed as part of the family. If they do not display on the **Household Members** screen, add them to the blank row at the bottom of the list.





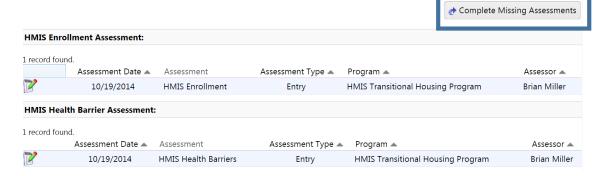
# Do you want to enroll?

Do you want to enroll Anderson, John?



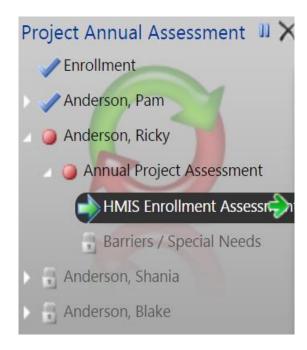
### Review Entry/Exit Assessments

The **Project Assessments** screen allows the user to view existing assessments and complete any missing assessments.



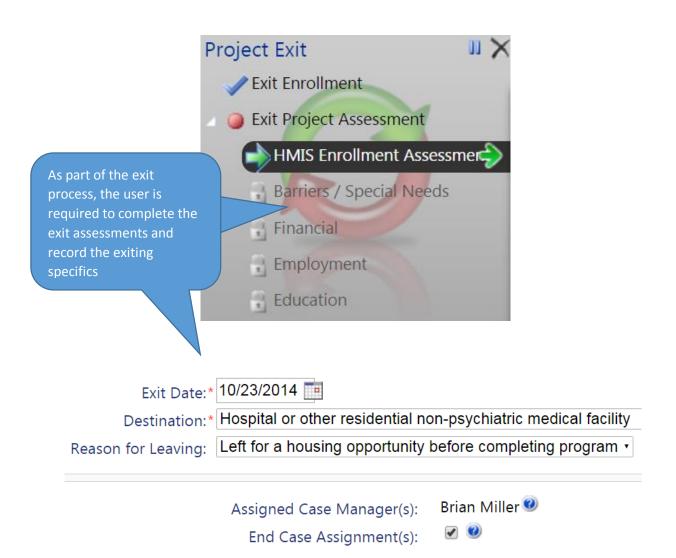
# **Perform Annual Assessments**

The **Project Annual Assessment** workflow is designed to annually assess all members of the household who are enrolled into a project. Users may update and modify information or skip assessments which do not require an update.



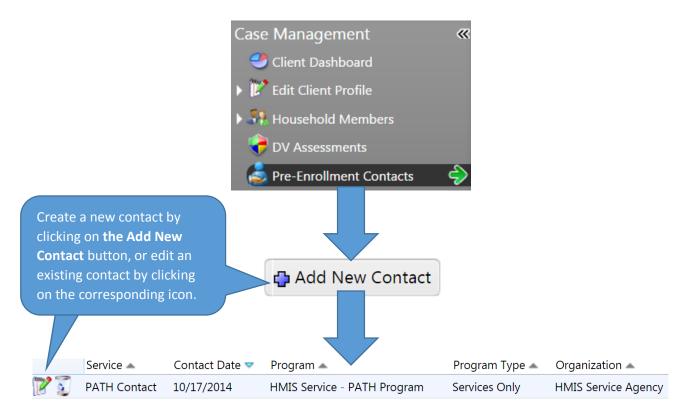
#### Exit the Enrollment

The system opens a **Project Exit** workflow to remove a client from project participation.



## **Pre-Enrollment Contacts**

Contacts for PATH and street outreach are stored and can be edited on the **Client Outreach / Contact Services** screen.



**Helpful Tip:** If the client is not fully enrolled into the PATH program, it is considered a soft enrollment and will be 'auto-exited' after 30 days.